

Fraud Risk Bulletin

Exclusive, As-It-Happens Risk Updates and Insights

SUMMARY

Fraudulent United States savings bonds with face values as high as \$10,000 with redemption values of over \$16,000 are being redeemed at financial institutions. The funds are withdrawn before the U.S. Treasury reclaims the funds, indicating the bonds are fraudulent. One credit union recently incurred a loss of over \$147,000 involving three separate accountholders.

HOW SAVINGS BOND FRAUD IS PERPETRATED

The bad actors perpetrating this fraud are generally 1) newer accountholders or 2) established accountholders with little account activity. The accountholder presents the savings bond at a branch location then quickly makes several withdrawals before the U.S. Treasury reclaims the funds. The U.S. Treasury reclamation can take several weeks, which aids the fraudster with this scam.

CRITICAL NOTES

The financial institutions that have suffered losses *did not* use the "Savings Bond Valuation and Verification for Financial Institutions" from the U.S. Department of the Treasury's Bureau of the Fiscal Service to validate the savings bond. Instead, the "Treasury Direct" tool was used. This tool only calculates the value, it *does not*:

- Verify the name on the savings bond
- Validate the serial number
- Guarantee the savings bond is eligible to be redeemed
- Create a savings bond based on the information entered in the tool

Remember, financial institutions can decline to cash a savings bond if there is reason to doubt the authenticity of the bond, or if there is concern about the ID or trustworthiness of the person cashing it.

RISK MITIGATION

Train tellers and new account staff about savings bond fraud and develop written procedures for staff to follow when cashing U.S. savings bonds, including the following:

- Financial Institutions should use the "Savings Bond Valuation and Verification for Financial Institutions" tool. To use this tool, financial institutions must request access by emailing sbvv@fiscal.treasury.gov.
- Verify that the accountholder was not born prior to the date the savings bond was purchased.
- Do not allow new accountholders (less than one year) to redeem U.S. savings bonds.
- Refer accountholders to redeem their savings bonds online through services offered by the U.S. Treasury.
- Set dollar and number limits for U.S. savings bond redemption, i.e., \$500 face value dollar limit, 3 per week. Refer higher limits to online redemption.

RISK MITIGATION RESOURCES

Check out Allied's Risk Resource Library





